

March 23, 2020

Dear Travel Partner,

Due to Covid-19 outbreak, all Sky Bird Travel USA offices will be closed until April 13th. All of our management, sales, and finance teams will be working virtually from home during this time. You can reach them via email or their direct lines.

Calls received after-hours will be handled by our emergency team.

For any updates on airline policies for refunds/reissues, please visit our website www.skybirdtravel.com.

As our offices will be unable to issue physical checks for at least 3 weeks, we encourage you to send us your bank ACH information for processing.

With your support, we are hopeful that this crisis will end and that we can all get back to normal business. Please be assured the entire Sky Bird team is here for you to navigate through these uncertain times.

Sky Bird thanks you for your business and your continued support.

Best Regards,

Arvin Shah
Chairman/
CEO



Detroit - Headquarters

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